

HIMALAYAN POLYTECHNIC INSTITUTE

APPROVED BY AICTE, NEW DELHI & AFFILIATED TO UPBTE, LUCKNOW

Ref. No.: HPI/2023/139

Date: 09.07.2023

Student Grievance Redressal Committee

As per the AICTE regulations 2019 vide F. No. 1-101/PGRC/AICTE/ Regulation/2019 dated 07.11.2019 and the Governing Body (GB), Student Grievance Redressal Committee with the objective of resolving the grievances of students and their parents. Provision has been made available in the Institute website, for registering the grievance through grievance-redressal@gmail.com. The students and their parents may henceforth approach the Grievance Redressal Committee and submit / register any grievance online, which will be accessed by the headed by the principal, and appropriate action taken and the decision of the GRC will be intimated to the complainant.

The grievances include

- making admission contrary to merit
- irregularity in the admission process
- withhold or refuse to return any certificates
- demand of money in excess specified
- breach of the policy of reservation
- complaints of alleged discrimination (SC/ST, OBC, Women, minority or PH)
- non-payment or delay in payment of scholarships to students
- delay in conduct of examinations or declaration of results
- withholding student amenities
- denial of quality education
- non transparent or unfair evaluation practices
- harassment and victimization of students including sexual harassment
- Refund of fees on withdrawal of admissions, etc.

The all the HOD's are requested to oversee the discipline & engagement of classes for their respective departments in every period.

Copy to:

1. Chairman Sir, for kind information
2. E.D /V.C Sir, for Kind information


Principal
Himalayan Polytechnic
Institute